



## SECL CASE STUDY

Program	<b>Youth Services</b>
Client*	*Bill is a 16-year-old male of South Sudanese heritage. Bill migrated to Australia in 2016 with his younger brother to live with his maternal grandmother.
Case Overview	<p>Bill attended a local English Language School and was referred to our service through the Engage Program.</p> <p>Bill struggled to settle into life in Australia and was consistently disengaged from support services that were made available to him.</p>
Working Together	<p>Bill and SECL staff managed to build rapport and Bill informed staff that he experienced a family breakdown, social isolation, racism and discrimination which often stopped him from engaging with necessary services.</p> <p>Bill continued to engage and disengage with services until he transitioned to mainstream schooling. He joined a program delivered by SMLS, an organization which works as a partner in many activities with SECL. As a result, he was referred to the SECL/ATLAS Camp. SECL staff managed to engage with Bill more often and Bill was connected to SECL's Empower You Program.</p>
The outcome	<p>As a result, Bill received support from SECL staff to attain part-time employment. SECL staff updated his resume and assisted him in interview preparation. Bill secured an interview at a local restaurant but however withdrew his application when his grandmother suddenly passed away in the same week. Bill received adequate support and advocacy and even though he initially turned down the offer, SMLS and SECL staff managed to contact the employer to explain the unfortunate situation and Bill managed to secure his part-time job.</p> <p>Bill is continuing to experience great loss and has now been taken in by an Aunt. Bill is currently settling into his new living arrangements. SECL staff continue to provide one-on-one assistance to Bill and plan to engage him and his brother in the upcoming school holiday programs, future camp and other program/activities to further support him.</p> <p>After attending the SECL/ATLAS Camp, Bill said;</p> <p><b>"It was the best thing I'd ever done".</b></p>

\*pseudonym