



Annual Report 2019–20

SOUTH EAST
COMMUNITY
LINKS

Every person counts



Vision

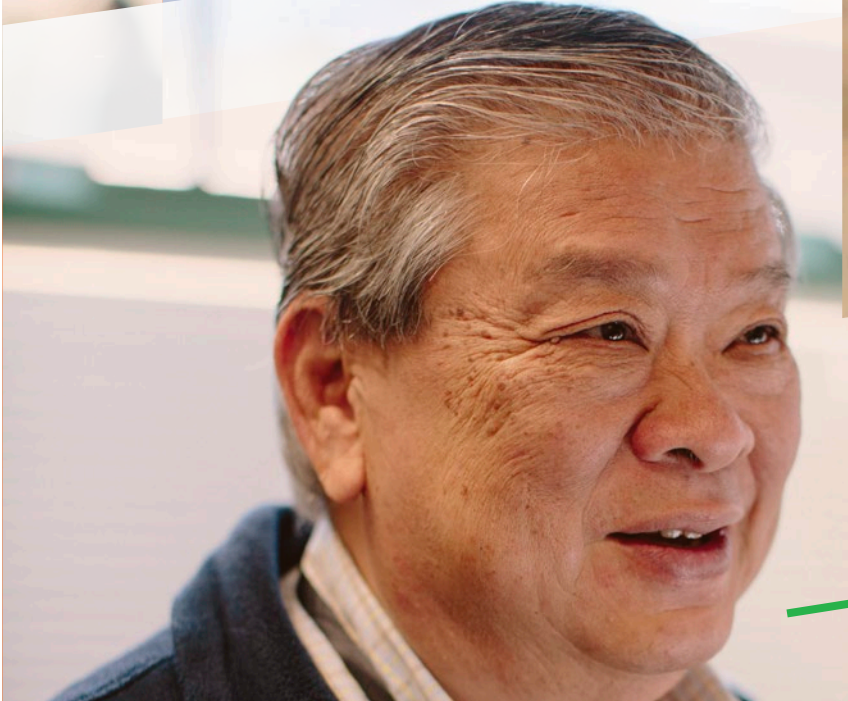
**Every person counts
Every system is fair**

Mission

**Achieve better social and
economic outcomes for
people in our community**

Acknowledgment to Country

South East Community Links acknowledges and respects the traditional custodians of this land, honouring their living culture and elders past, present and future.



Chairperson's report 2019–20

COVID-19 has caused shocks throughout our community, but it's been hardest for people already doing it tough – like many of our clients.

In February, as the pandemic began, the South East Community Links Board and Management resolved to keep our organisation open to support our clients and staff as best we could.

We're proud of what we've achieved. Despite the crisis, we have extended our community outreach and increased our impact, including a record nearly 32,000 sessions with clients and more than \$5 million debt alleviated for vulnerable clients. We also maintained a healthy financial position, which meant we could support our clients as the pandemic continued, whilst guaranteeing all staff their jobs at full hours and full rates of pay throughout the period.

The Australian and Victorian Governments and departments recognised SECL's effectiveness and placed-based experience in reaching clients, particularly in the CALD and refugee communities, many of whom did not qualify for JobKeeper or JobSeeker. We thank them for the additional funding targeted towards emergency relief, housing, financial counselling and family violence.

At this difficult time the Board wishes to thank all our funders and partners, large and small. We know that departments, funders and community organisations have been under considerable pressure to allocate additional resources and service increased demand in very challenging circumstances.

The Board also sincerely thanks all managers, staff, students and volunteers for their professionalism, dedication and commitment during the pandemic. As a team you have all performed with distinction and delivered meaningful and often life-saving support to our clients. We also thank our many clients who have readily adapted to new procedures and ways of interacting with us.

I would like to also acknowledge our long-term patron, widely renowned changemaker Merle Mitchell. As a lifelong advocate for fairness, community engagement and diversity, Merle is a well known advocate in our community and beyond.

Since the end of the financial year CEO Rhonda Cumberland and General Manager Chris Pierson have resigned. We thank Rhonda and Chris for their contribution to the ongoing strength of the organisation. We also want to acknowledge the retirement of much loved and respected Settlement Services Manager Esther Ndirangu, after more than twelve years service as a volunteer, staff member and manager. Esther has been an outstanding advocate for our work.

South East Community Links has weathered many storms during our 50-year history. In 2019–20, revenue topped \$5 million for the first time and we returned a small surplus, seeing the organisation maintain a healthy balance sheet. With our team of dedicated managers, staff, students and volunteers, we will continue to support our diverse clients, strive to make every person count and ensure that every system is fair.

Finally, I thank the Directors of the Board for their time, strategic discipline and stewardship, all offered generously and constructively.

Ross G Hepburn, Chairperson
South East Community Links

February 2021



31,862
↑16%

Client sessions

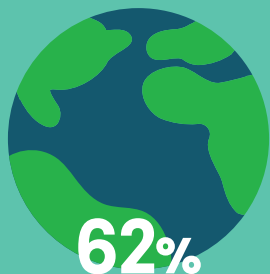
\$5,138,000
↑60%

Debt resolved



Our long-term patron Merle Mitchell

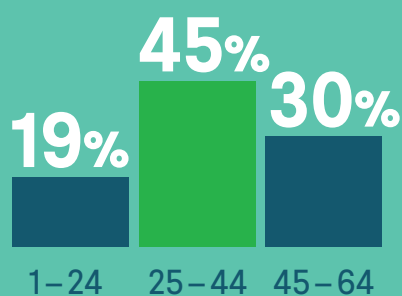
Client snapshot



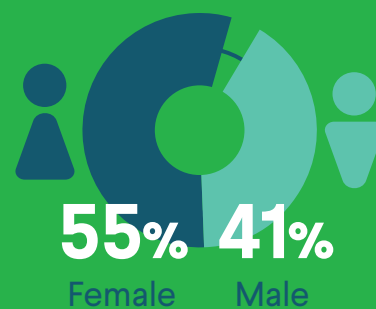
Clients born overseas

Afghanistan,
Sri Lanka,
Myanmar, Iran
& India

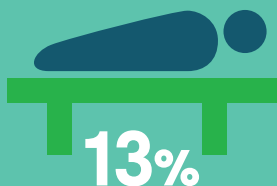
Top 5 countries of
clients' birth other
than Australia



Client age groups
in years



Client gender
— Not specified



Homeless or
at risk



Sole parent



About South East Community Links

South East Community Links (SECL) is the culmination of five decades of history and commitment. We work across the south east of Melbourne to achieve better social and economic outcomes for people in our community.

We were established in late 2015, with the merger of Springvale Community Aid & Advice Bureau, Dandenong Community Advisory Bureau and Southern Ethnic Advocacy and Advisory Council.

We work with individuals, communities, policy makers and businesses to ensure every person counts and every system is fair.

As a universal service provider, we deliver a wide range of programs and assistance to meet the needs of people in our community:

- Emergency relief
- Casework
- Housing support
- Youth and family support services
- Financial counselling and capability building
- Resettlement services for refugees and asylum seekers
- Prevention programs
- Community development and capacity building
- Volunteer programs.

Top 10 suburbs where our clients live



Year in review

COVID-19 response

When it became clear that COVID-19 was developing into a global pandemic, SECL's priority was to continue providing services and support, while ensuring the safety of our staff and community. We did not miss a beat. Within one day we switched to a remote-work model, while keeping our phone lines open and our services going. Staff were redeployed to the programs that needed them most.

Under lockdown, many community members were facing multiple stressors and barriers to accessing support. We rapidly developed an early-intervention approach. Using a series of questions based on our bridge service delivery framework, staff contacted SECL participants and community stakeholders at regular, short intervals to understand the challenges people were facing. Their answers guided our response and provided data to demonstrate the impact of the pandemic, and the lockdown, on people's financial security, employment, wellbeing, and community connection.

Those impacts were felt keenly by multicultural and resettling communities, many of whom were working in insecure jobs and experienced high rates of unemployment when restrictions were announced. With our focus on place, SECL was well-positioned to deliver the Victorian Government COVID-19 Response Package for Multicultural Communities. As part of this package we supported many people in our community to register for employment and access grants.

COVID-19 restrictions also presented further barriers to support for family violence victim survivors. In response, SECL developed a program in line with the Multi-Agency Risk Assessment and Management framework.

Staff

The flexibility and creativity of our workforce was the key to our success in adapting to the COVID-19 crisis. SECL staff displayed enormous resilience, perseverance and commitment to continuing our service delivery and advocacy work. The team's local knowledge and place-based response has been an effective service model to combat pandemic-related extreme isolation and hardship. This amazing commitment resulted in food for families, housing and safety for people seeking refuge, and financial assistance, patience and understanding for vulnerable people. Our community intern program was one of the year's highlights: all three participants completed their internship and successfully gained employment in the community sector.

Students

This year, 41 students from RMIT University, Federation University, Deakin University, Victoria University and Swinburne University of Technology completed placements at SECL. While there was a brief pause in our student program due to COVID-19, we quickly adapted our processes and continued the program via remote delivery.

Volunteers

Because of the pandemic, our volunteer program changed significantly. Even so, a total of 74 volunteers – including 21 new volunteers – donated their valuable time across the organisation. Notably, some were able to provide remote support through our Community Wellbeing, Microfinance and Youth programs. In the coming year, we will focus on re-engaging with our volunteers.

The bridge framework

With a focus on early intervention, our 'Bridge to Social and Economic Mobility' supports people to identify and address the causes of issues and work towards meaningful outcomes.

Despite the year's challenges, we continued to develop the bridge as a service delivery framework across all areas of the organisation, from recruitment to community support. The bridge framework was critical in informing our integrated COVID-19 response and will be fully implemented by the end of the 2020–21 financial year.

Like a rail, road or foot bridge, SECL's bridge is designed to take a person to their intended destination. Through goal-setting and coaching, the person moves through four main stages of change: from crisis, to stability, to resilience and, finally, to a place where their rights can be fully exercised – social and economic mobility.

In each pillar of the bridge, there are indicators of change and progress: family stability, wellbeing, education and learning, financial management, employment and career opportunities, diversity and participation.

GAMBLING PREVENTION

We began a community-led project on gambling prevention just as the pandemic hit. With great dedication, everyone kept it running – via Zoom and WhatsApp. In fortnightly meetings, 15 people from the Vietnamese, Burmese and Afghan communities continued working on primary prevention concepts and potential public health approaches to reduce gambling harm.





Community and financial wellbeing

Financial counselling

We received 1100 enquiries, and 606 proceeded to ongoing casework. Our team alleviated more than \$5 million in clients' debt, up 60 per cent from last financial year – despite referrals decreasing in the first months of the pandemic due to systemic supports, such as JobKeeper and loans placed on hold.

Once COVID-19 hit, we worked hard to adapt to working remotely. We kept our services going: the financial counselling intake line remained open throughout the crisis. Our staff found it challenging to have complex conversations by phone, sometimes with an interpreter, and without the cues of body language. Some clients have only limited capability or access to technology. Nevertheless, we advocated for adaptations, such as using verbal consent on three-way calls.

Community wellbeing

As well as ongoing casework, SECL provides emergency relief to people in crisis. We provide material aid together with information, support and advocacy to work with people to make change in their lives.

When the pandemic hit, we kept our phone lines open, and made sure that all calls were answered by real people. We

modified service delivery to a rostering and appointment-based service, and redeployed staff from other teams to make sure we could meet demand. With additional funding, we trialled e-vouchers, sent food vouchers by express post, created a partnership with CoCO's for next-day delivery of vouchers with a food parcel, and implemented Electronic Funds Transfers to get people money quickly.

When the Australian Government introduced the JobSeeker supplement, we experienced fewer requests for support from people on those payments and an increase from international students and people on bridging visas, who were not able to access Centrelink support.

Microfinance

Since the mid-1990s, SECL has worked with people on low incomes to access credit in a safe and affordable way to purchase essential items. NILs and StepUp provide a no or low-cost alternative to rent-to-buy schemes and short-term money lenders. People return to microfinance – particularly NILs no interest loans – over many years, to meet the needs of their families and build household wealth. It's a key component of working with people to build economic mobility as part of SECL's bridge framework.

Child support

SECL offers assistance for people navigating the child support system. We support women to reduce the risk of income loss, in relation to both child support and the Centrelink family tax benefit.

Because we recognise the overlap between financial hardship and access to income entitlements, SECL financial counsellors now deliver this service. For the first time in Victoria, participants receive assistance to resolve debts alongside help to ensure access to child support.

HIGHLIGHTS

137 NILS no interest loans, totalling of **\$164,000**

Top three uses



Computers



Household tools



Washing machines

61 StepUp fixed interest loans, totalling **\$108,000**

More than eight out of **10 loans** to buy or repair a vehicle



Client story Sami and Lina*

Over many years, Sami built up business in his construction trade. The profits helped him and his wife Lina get a mortgage for a home and support their eldest child to study at university. They'd arrived 15 years ago, as refugees from Iraq.

Then two companies he contracted for went broke. He was owed tens of thousands of dollars. Sami and Lina maxed out their credit and went into arrears on their home loan. Eventually, their bank referred them to financial counselling. At the time Sami spoke with SECL – with the help of an Arabic interpreter – he'd been threatened with repossession.

But Sami didn't appear to understand the risk to his home. He was embarrassed by his "failure" to support his family. Our financial counsellor contacted creditors on their behalf, to obtain a temporary halt on recoveries. We improved Sami and Lina's understanding of tax obligations, debt management and the rules about debt recovery in Australia.

We facilitated a new repayment agreement with the bank, and the family has managed to keep their house. We also developed a plan with Sami and Lina about how to reduce their expenses. Their young-adult children secured part-time work, to contribute to the household income.

The couple say they're relieved, and although it will be hard, Sami is confident that business is picking up. They will attempt to advocate for themselves from now on, but will be in touch with SECL if they need help communicating with the bank.

Youth services

This year, nearly one in every five of SECL's clients was 24 years old or under. That's an increase of 3 per cent since our last report. Our team uses a multidisciplinary approach to support and engage young people in the City of Greater Dandenong and Casey. We provide information, referral, advocacy, support and crisis intervention. Our youth services include:

- Housing support
- Employment and training support
- Education support
- Youth leadership and volunteering opportunities
- Community engagement, participation and inclusion
- Coaching support with driver education
- Complex case work and referral pathways.

Housing

When the pandemic hit, referrals to our youth housing team jumped by 70 per cent, compared to the same period in the previous year. Young people presented with complex needs, including homelessness, family violence, family breakdown, mental health and unemployment.

Our team adapted to the emerging crisis, supporting clients to secure safe, medium and long term accommodation. We also worked with clients on job applications, resume writing and interview preparation.

During COVID-19, virtual inspections reduced the effect of some barriers to housing for young people, such as age discrimination and the lack of rental records. With SECL's support, more young people successfully applied for private rental accommodation. We forwarded rental ads to clients and supported them to make applications. As the situation returns to normal, we will assist clients with travel costs to housing inspections.

Rent relief grants

In April 2020, we set up a project – run by social work students – to help clients access the Victorian Government's grants for people experiencing rental hardship as a result of the pandemic.

Although some real estate agents and landlords were difficult to contact and were not inclined to reduce rent, we successfully lodged grant applications on behalf of clients and supported some people to lodge complaints with Consumer Affairs Victoria. With our information and guidance, some clients were able to apply for grants themselves.



HIGHLIGHTS

68 attendees at the SECL youth camp

77 participants in the Empower youth project in City of Casey

78 volunteer driver mentors in L2P driver education

Youth camp

The SECL youth camp was a highlight from late 2019. For many of our young people, it was the first time they'd been away from their family since migrating to Australia. In their feedback, they said they had built new, strong connections with peers from similar life experiences, improved their self-esteem and strengthened their sense of identity and belonging – thereby, easing the transition to settling in Australia. Afterwards, more than eight out of ten participants remained engaged with us, seeking support through one-on-one case management.



Client story Katie*

The lease on Katie's overcrowded sharehouse was about to end and she needed to move – urgently. But she'd been subletting in insecure rentals since leaving care, so she didn't have a formal rental history.

Katie is 20 years old and part of our Better Futures program, which supports young people up to the age of 21 to navigate the transition from leaving care to living independently.

With her Better Futures worker, she identified various goals related to education, employment, wellbeing, housing and living skills. We also collaborated with Katie's worker at Jesuit Social Services to provide a cohesive service.

When Katie needed to leave her sharehouse sooner than she thought, SECL organised and paid for her hotel and arranged a cattery for two weeks. Our Better Futures team organised the move to crisis accommodation, while the Youth Housing team helped her with rental applications.

Through this coordinated service, Katie found a home close to public transport, sharing with one other housemate. She's named on the lease, so she'll develop a rental history. Now, Katie has the stability and privacy she needs to work on her wellbeing, employment and education goals.

Family violence prevention

This year, our team facilitated three community-led groups, with 22 members across the Afghan, African and Indian communities. These groups designed tailored prevention initiatives that developed the capacity of community members to understand, identify and respond to disclosures of family violence.

With these groups, we co-designed several training initiatives, including an Afghan women's self-development workshop, which ran for nine weeks, and an African boys' and men's soccer program, which ran for five weeks. We also developed an online African young women's leadership group, in which more than 40 participants spent six weeks exploring the attitudes, beliefs and behaviours that lead to family violence.

We developed partnerships with more than 20 community associations and service organisations working on the prevention of violence against women.

This work is part of Building Safer and Stronger Communities, a two-year, place-based pilot on the prevention of family violence with culturally diverse communities funded by the Victorian Government.

Client impact

We conducted surveys with more than 60 people, before and after our workshops. The results showed:

- a significant increase in understanding and awareness of gender equality, family violence and support services
- a positive attitudinal shift amongst men and women against condoning violence against women, and a willingness to challenge sexism
- greater readiness to reject the attitude that family violence is a private family issue and recognition that it is a community issue that needs to be talked about, not suppressed.

Organisational impact

We took an intersectional approach as we improved our internal policies, procedures and systems. In an effort to reduce discrimination and barriers for women, SECL developed a workplace family violence procedure, which offers staff impacted by family violence an additional two days' paid leave to address their situation. We also redrafted our policies relating to equal employment opportunity, leave and attendance, and recruitment and selection, to give greater recognition to cultural and religious values and equality for all.



LEADERSHIP GROUP

African young women's leadership group: more than **40 participants**

"The training helped me see for the first time the link between gender equality and family violence"

– Elizabeth*, South Sudanese community

"It's not as simple as telling the community to go to the police if they are experiencing family violence, as their experience of the police is racialised"

– Arjun*, Indian community

"When I'm out I am very happy, and I enjoy doing stuff, but the minute I go home it's completely different, it's like a prison"

– Tahira*, Afghan community

"This training is better than expected, because it not only had self-defence, it also included mental and emotional empowerment"

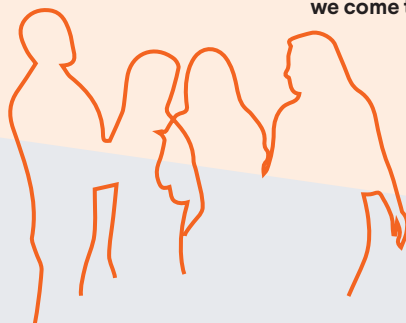
– Zara*, Afghan community

"Family violence in our society is like a disease – instead of treating it, it's better to strengthen our immune system to stop us from getting it"

– Mohammed*, Indian community

"I like the fact that the project team members understand our need to socialise after our meetings and are not in a hurry to rush us out – for us socialising is an important element when we come together"

– Fatima*, Eritrean community



Settlement support

Our settlement engagement and transition program saw remarkable growth this year as we worked hard to establish ourselves in the new service region of Casey. In partnership with mainstream services, the program team responds to the needs of newly arrived community members to nurture social and economic independence, and foster a stronger sense of belonging in the community.

Under our COVID-19 response strategy, we doubled our client settlement support sessions from March to June 2020. The adult case management program expanded to 185 clients via referrals from partner agencies, other SECL programs and existing clients who refer family members.

Because we know that many of these people are on the wrong side of the 'digital divide', we actively reached out by phone and online platforms during the first phase of the pandemic. This prevention and response strategy meant we could provide in-language updates and information about COVID-19, monitor at-risk clients, and collaborate with funding bodies and services to identify gaps in information and support.

Community development

Our settlement engagement and transition casework is complemented by group programs and information sessions. Despite the pandemic, we delivered 21 community development sessions, including three online sessions during lockdown: accessing Centrelink payments; applying for job seeker payments; and mortgaging and renting.

Community capacity building

We engaged with 30 leaders from a range of ethnic communities and their associations as part of our settlement community capacity building program. As trust and rapport was developed, 15 people from Afghan, African and Iranian communities took part in targeted professional training on governance, project management and leadership. They were supported to connect with mainstream state and local organisations to improve access to services and opportunities that lead to greater social and economic inclusion.

Further outcomes included:

- Three community groups were established and applied for their first local and state funded grants scheme
- Three community groups now have free access to spaces and facilities at SECL
- Two groups were successful with applications for emergency relief funding from the City of Casey, which enabled them to assist more than one hundred vulnerable families in the area.



COVID-19 RESPONSE

Client support sessions **doubled**
March to June 2020



Client story Fatima*

Fatima is a single mum, caring full-time for her 11-year-old son, who has severe physical and mental impairments. With her family all in her home country, Fatima had no community support, and was constantly stressed and despairing about the future.

Our case manager worked with Fatima to apply for support from the National Disability Insurance Scheme. After months of perseverance

and coordination among agencies, Fatima received funding to purchase a wheelchair and other aids, and a carer who now comes a few times each week.

With some time to herself, and the encouragement of her case manager, Fatima decided to pursue a long-lost dream – she wanted to live by her own means. We linked her with a child care course at TAFE and continued to support her to stay engaged with the training. Fatima has now finished the course and recently got a casual job in child care.

With her case manager's help, Fatima applied for funding for additional disability aids for her son, including a wheelchair ramp and shower chair. Her son is now enrolled in a different school, which is more accessible and attuned to his learning needs.

Now, Fatima says she's much more relaxed – even confident – about the future for her and her son.

Financial reports

Statement of profit or loss and other comprehensive income for the year ended 30 June 2020

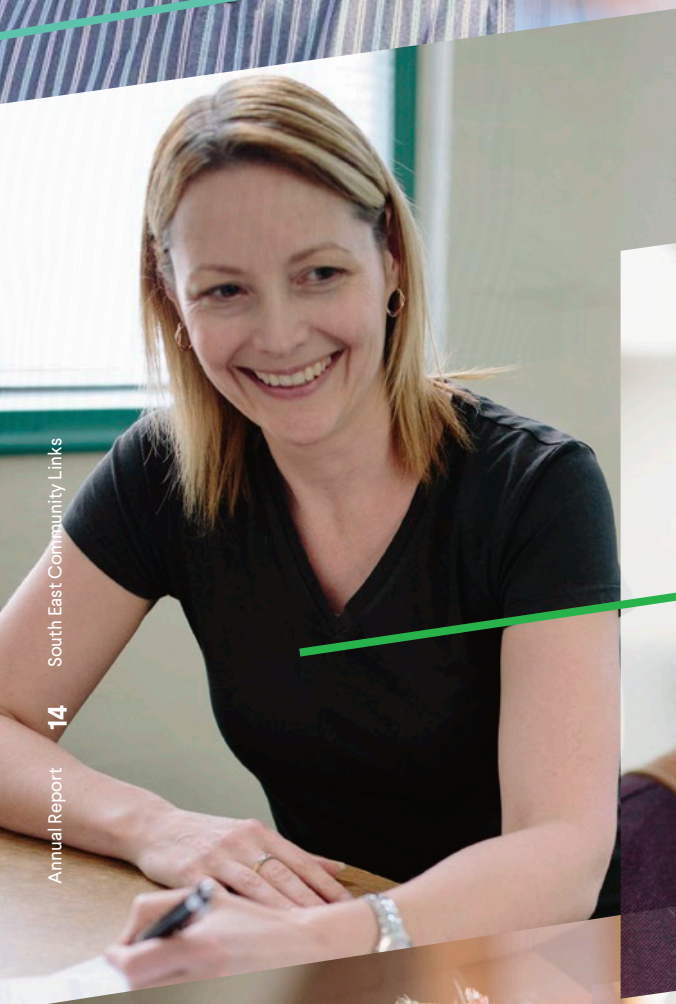
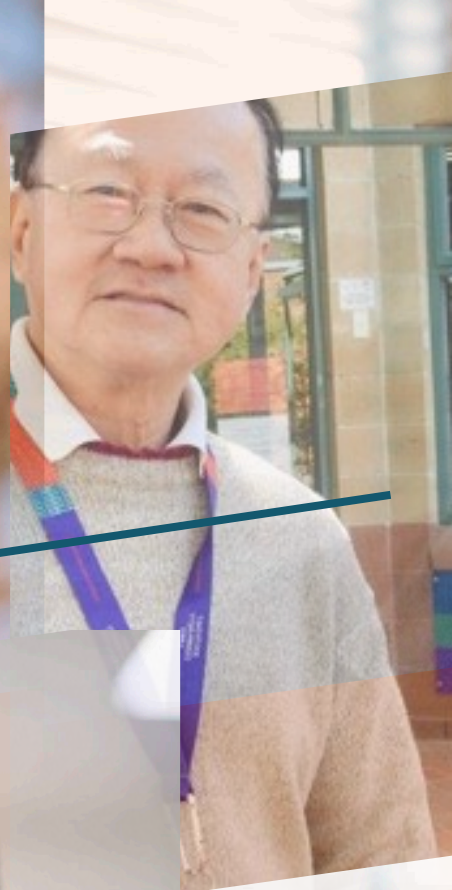
	\$ 2020	\$ 2019
Revenue	5,000,303	4,613,508
Employee and contractor benefits expense	(3,835,060)	(3,603,401)
Client support expenses	(212,368)	(261,024)
Consultancy expenses	(83,086)	(127,758)
Information technology expenses	(232,184)	(133,426)
Occupancy expenses	(48,000)	(110,606)
Depreciation expenses	(32,995)	(24,158)
Other expenses	(349,122)	(332,744)
Current year surplus	207,487	20,391
Other comprehensive income	-	-
Total other comprehensive income for the year	207,487	20,391
Total comprehensive income attributable to members of the entity	207,487	20,391

**Statement of
financial position
for the year ended
30 June 2020**

ASSETS	\$ 2020	\$ 2019
Current assets		
Cash and cash equivalents	2,538,904	2,491,543
Accounts receivable and other debtors	79,087	83,229
Total current assets	2,617,992	2,574,772
Non-current assets		
Property, plant and equipment	94,352	101,880
Total non-current assets	94,352	101,880
Total assets	2,712,343	2,676,652
LIABILITIES		
Current liabilities		
Accounts payable and other payables	320,905	245,729
Provisions	432,061	368,076
Grants received in advance	599,289	892,216
Total current liabilities	1,352,255	1,506,021
Non-current liabilities		
Provisions	48,638	66,668
Total non-current liabilities	48,638	66,668
Total liabilities	1,400,893	1,572,689
Net assets	1,311,450	1,103,963
Members' funds		
Retained surplus	1,311,450	1,103,963
Total members' funds	1,311,450	1,103,963

**Statement of cash
flows for the year
ended 30 June 2020**

	\$ 2020	\$ 2019
Cash flows from operating activities		
Receipts from operating activities	5,155,652	5,468,044
Gifts and donations received	60	7,211
Interest received	24,465	25,034
Payments to suppliers and employees	(5,095,166)	(5,006,000)
Net cash used in operating activities	85,011	494,289
Cash flows from investing activities		
Payment for property, plant and equipment	(37,650)	(46,095)
Net cash used in investing activities	(37,650)	(46,095)
Cash flows from financing activities		
Net cash provided by financing activities	-	-
Net increase / (decrease) in cash held	47,361	448,194
Cash on hand at beginning of financial year	2,491,543	2,043,349
Cash on hand at end of financial year	2,538,904	2,491,543



Board of Directors 2019–20

Ross Hepburn
Chair



Ross holds degrees in Civil Engineering and Business Administration. He started his diverse marketing and management career at ACI Fibreglass in the late 1970s and finished as the Director of Corporate Services for the City of Greater Dandenong in 2007. He served on the RMIT University Council for 13 years. His connection with Springvale and Dandenong spans some 35 years and includes business, local government and sport.

Jan Cormack
Secretary



Jan holds a Bachelor of Business (Public Administration) degree. She worked in the Australian Public Service for over 40 years, mainly for the Department of Veterans Affairs and for Centrelink, before retiring in 2012. In 2008, Jan received the Minister for Human Services Award for exemplary services to customers and stakeholders and, in 2011, an Australia Day medal for achievement.

Robert Davies
Director



Robert has qualifications in town planning, property and business management, and is a Chartered Practising Planner (Planning Institute of Australia). He has more than 30 years experience in management and statutory and strategic planning across the consulting, corporate, local and state government sectors, including eight years as the Executive Officer of the Dandenong Development Board.

Sarah Loh
Vice chair



Sarah has a Masters in Sport Business and is currently CEO of the South Metro Junior Football League. She has been working in sport management for more than 31 years. Sarah migrated to Australia at the age of six from Malaysia in 1977 and lived in Noble Park North. She is also an AFL Multicultural Community Ambassador, taking newcomers to AFL matches and teaching them about the game.

Chris James
Director



Chris is a life member of SECL. He joined the Board of Directors (SCAAB) in 1971 and has held the position of Treasurer, Vice-Chairperson, Chairperson at various times. Prior to retirement, Chris worked with the ANZ group for more than 40 years where he held various management posts in marketing, sales, audit and training. Chris is also a Fellow of the Financial Services Institute of Australasia.

Rhonda Cumberland
CEO



Rhonda was CEO of South East Community Links from January 2016 to December 2020. She holds a Masters of Social Policy and Doctor of Philosophy from the University of Melbourne. She is a member of the Police Registration and Services Board and a former CEO of Good Shepherd Australia New Zealand and Safe Steps Family Violence Response Centre, and Director of the Office of Women's Policy in the Victorian Government.

Fiona Garside
Treasurer



Fiona has a Bachelor of Commerce and Bachelor of Economics degree. She is a Member of the Association of Chartered Certified Accountants in the UK. During her tenure in London, Fiona became a senior finance manager at the multinational telecommunications company British Telecom. She returned to Melbourne in 2013 and has been actively involved with local community organisations.

Deborah Remfry
Director



Deborah has a Bachelor of Commerce degree and a Postgraduate Diploma in Town and Country Planning. She has worked for local and state governments in planning related fields for over 20 years. From 2002 to 2009, Deborah worked with the community and government agencies in the Greater Dandenong region on a range of infrastructure and community building projects.

Rachna Bowman
Staff representative



Rachna has a Masters in Business and Diploma in Community Services (Financial Counselling). She is a financial counsellor currently working as the Senior Practitioner in SECL's Financial Wellbeing Program. Rachna is a consumer representative on the Australian Banking Association consumer outcomes group. She was formerly a consumer representative on the Financial Ombudsman Service consumer liaison group.

Project partners and supporters



FUNDERS



Australian Government
Department of Industry, Science
Energy and Resources



Australian Government
Department of Home Affairs



Australian Government
Department of Social Services



Noble Park
English Language
School



DONORS

Anonymous donors

Australasian Order of Old Bastards

BHOOSHI Lily Wycliffe Scholarship

Bill Redfern

Friends of Refugees

Jennifer Morter

KOGO

Magistrates' Court of Victoria –
Department of Justice

Rhonda Cumberland

Ross Hepburn

Sarah Robb

Share the Dignity

PARTNERS AND SUPPORTERS

ADRA	Financial Counselling Australia	Oakleigh Police Station
Afri-Aus Care Inc.	Garry & Warren Smith	Our Watch
AMES Australia	Glen Waverley Secondary College	Power Neighbourhood House
Ashwood Secondary College	Greater Dandenong Community Aid Consortium	Reclink Australia
Australian College of Applied Psychology	Hampton Park Community Centre	RMIT University
Australian Red Cross	Hampton Park English Language School	Sacred Heart College
Australian Taxation Office – Tax Help	Hampton Park Secondary College	Salesian College
Australian Women's and Families Network	Headspace Dandenong	Selendra Community Hub
Avocare	Healthy Mothers Healthy Babies	SELLEN
Box Hill Institute	Holmesglen Institute	Skills Plus
Bunnings Springvale	InTouch Inc.	South East Volunteers
Centre for Multicultural Youth	Intuitive Self	Sangpool Scholarship Group
Centrelink Community Engagement Team	Keysborough Learning Centre	Southern Migrant Refugee Centre
Charles Darwin University	Keysborough Secondary College	Springvale Learning & Activities Centre
Cheltenham Police Station	Lifesaving Victoria	Springvale Monash Legal Service
Chisholm Institute – Dandenong	Link Health and Community	Springvale Neighbourhood House
Chisholm Institute – Cranbourne and Hampton Park	Lions Club of Wheelers Hill	St Kilda Mums
City of Casey Youth Services	Living Learning Pakenham	Taskforce
City of Greater Dandenong	Lord Somers Powerhouse	The Water Well Project
Clayton Community Centre	Lyndale Secondary College	Transport Accident Commission
Cockatoo & Hills NILS	Melbourne City Football Club	Uniting Care
Community Information & Support Victoria	McLennan Real Estate Dandenong	Vic Roads
Connect Health (Gamblers Help Southern)	Mission Australia	Victoria Police
Cove Training	Moira	Victorian Myanmar Muslim Community Inc.
Department of Transport	Monash Health	WAYSS Ltd
Dandenong & District Aborigines Co-Operative Ltd	Monash Multicultural Services Network	Wellington Secondary College
Dandenong High School	Monash Oakleigh Community Support & Information Service	Wellsprings for Women
Dandenong Magistrates' Court	Monash Youth and Family Services	Westall Secondary College
Deakin University	Multicultural Centre for Women's Health	Windermere Family Services
Doveton College	Narre Warren P-12 South Secondary College	Women's Health in the South East
EMPath	Noble Park Secondary College	Youth Support and Advocacy Service
Federation University	Noble Park English Language School	Westall Secondary College
Financial and Consumer Rights Council		Windermere Family Services
		Women's Health in the South East
		Youth Support and Advocacy Service (YSAS)



South East Community Links

info@secl.org.au

www.secl.org.au

ABN: 72 451 442 319

Springvale

5 Osborne Avenue

Springvale 3171

T: (03) 9546 5255

Youth Services Noble Park

60 Douglas Street

Noble Park 3174

T: (03) 9547 0511

Dandenong

186 Foster Street East

Dandenong 3175

T: (03) 9791 8344

To uphold confidentiality and protect the identity of our clients we have changed names where necessary and these are identified with an * next to their name.

